



Scorecard >

1.0	Customer						+ ADD
		As of Date	Actual	Goal	FYTD Actual	FYTD Goal	
1.1	(DP&Z) Continued Excellent Public Service and Resident Satisfaction Survey						
	PIC Center Customer Survey Results - P/Z	Jun 2007	76.9 %	85.0 %	88.2 %	85.0 %	
	Secret Shopper Score (Planning and Zoning)	Cal05	4.2	4.0	4.2	4.0	
	A. Development and land use in the County	FY05	28.36 %	n/a	28.36 %	n/a	
	B. Development and land use in your neighborhood	FY05	38.77 %	n/a	38.77 %	n/a	
	C. How the County is managing growth	FY05	22.17 %	n/a	22.17 %	n/a	
1.2	(DP&Z) SORTIE - Reduction in the Inventory of Pending Charrettes (Area Plans)						
	Number of Final Reports Completed	FY07-Semi-1	4	2	4	2	
	Number of Implemented Ordinances	FY07-Semi-1	1	1	1	1	
	Number of Re-Zonings Completed	FY07-Semi-1	2	3	2	3	
1.3	(DP&Z) Processing Administrative Adjustments for Infill Housing (FITNESS CHALLENGE)						
	Processing Administrative Adjustments for Infill Housing Initiative within 45 days (fitness challenge)	FY07 Q3	100.00 %	100.00 %	100.00 %	100.00 %	
1.4	(DP&Z) CDMP Amendment Process/ Maintenance Activities						
	Prepare updates to CDMP	FY07	100.00 %	100.00 %	100.00 %	100.00 %	
	Update Capital Improvements Element Yearly	Cal07	100.00 %	100.00 %	100.00 %	100.00 %	
	Prepare Interpretation Letters	FY07 Q3	100.00 %	100.00 %	100.00 %	100.00 %	
1.5	(DP&Z) Zoning Hearings Process						
	Initial Processing Time of Public Hearing Applications (First 40 Days)	FY07 Q3	100.00 %	100.00 %	100.00 %	100.00 %	
	Complete resolution 14 days after receipt of motion slip for the zoning hearing	Jul 2007	100.00 %	n/a	100.00 %	100.00 %	
	Total Processing Time of Zoning Public Hearings Applications	FY07 Q3	113	135	136	135	
1.6	(DP&Z) Building Permit Process						
	Landscape Reviews of Building Permit Plans (Residential/Commercial)	Jul 2007	92.16 %	100.00 %	94.61 %	100.00 %	
	Zoning Reviews of Building Permits (Residential/Commercial)	Jul 2007	99.07 %	100.00 %	98.41 %	100.00 %	
	Total Number of Impact Fee Assessments	Jul 2007	980	n/a	15,244	n/a	
1.7	(DP&Z) Demographic Data and Land Supply						
	Maintain Countywide Land Use, Land Supply and Capacity Updated	FY07 Q3	100.00 %	100.00 %	91.67 %	100.00 %	
1.8	(DP&Z) Maps and Technology						
	Posting results on zoning maps 30 days from receipt of resolution	Jul 2007	100.00 %	100.00 %	99.70 %	100.00 %	
1.9	(DP&Z) Legal Services						
	Final Covenants Reviewed	Jul 2007	16	n/a	221	n/a	
	Final Covenants reviewed in 3 working days	Jul 2007	100.00 %	100.00 %	98.70 %	100.00 %	
1.10	(DP&Z) Strengthening Relationships with the Community						
	Informational Meetings with Community Councils (Planning)	FY07-Semi-1	0	n/a	0	0	
	Organize and Staff Community Zoning Appeals Boards	Jul 2007	9	10	71	100	



2.0 Financial | ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
2.1 Meet Budget Targets (Planning & Zoning)					
 Revenue: Total (Planning and Zoning)	FY07 Q3	\$3,534 K	\$6,636 K	\$17,527 K	\$19,908 K
 Expen: Total (Planning and Zoning)	FY07 Q3	\$4,134 K	\$6,636 K	\$11,716 K	\$19,908 K
Positions: Full-Time Filled (DPZ)	FY07 Q3	154	183	n/a	n/a




3.0 Internal | ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
3.1 (DP&Z) Employee Recognition					
 Award Employee of the Quarter	FY07 Q3	1	1	3	3

4.0 Learning and Growth | ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
4.1 (DP&Z) Career Enhancement					
 Director`s Mandate/Professional Development	FY07-Semi-1	0	31	0	31
 Internal Career Enhancement	FY07 Q3	2	2	4	6
4.2 (DP&Z) Supervisors Enrolled in Certification Training/Mandate					
Supervisors Enrolled in Certification Training/Mandate	FY07-Semi-1	4	n/a	4	n/a

Initiatives >

Name	Start	Finish	Complete
Review of Lots for Infill Housing	7/18/2006	12/31/2007	
Budget: Timing: 			
Assistance on Housing Matters	5/1/2006	12/28/2007	
Number of applications by Director in connection with Infill Housing Initiative (FITNESS CHALLENGE)	2/19/2007	12/31/2007	92%
Budget: Timing:			
CDMP Process Improvements	2/3/2006	12/31/2007	
Countywide Planning Project	6/6/2006	12/31/2007	
Budget: Timing: 			
File Growth Management CDMP	10/1/2006	11/30/2007	
Participation in Watershed Study	1/1/2005	4/30/2008	
Permitting Process Improvement	1/1/2006	12/31/2009	
Report on Residential Permits Issued Outside UDB	4/10/2006	10/9/2007	75%
Budget: Timing: 			
Zoning Code Re-Write	2/1/2000	3/14/2008	
Budget: Timing:			

Scorecard Details >

Exception Report	Owners	Monitors
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Scorecard Name: Planning and Zoning [Basu, Subrata](#) [Hurtado, Amalia](#) [Bustamante, Ana](#) [Munoz, Alex](#)


Description:

Parent Scorecards	Child Scorecards
ACM Scorecard - Munoz, Alex	P/Z-Administration
	P/Z Zoning Division
	P/Z Planning Division

External Applications >

 [Business Plan FY 05-06 and 06-07](#)

Attachments >

Title	Status	Check Out
 Business Plan FY 06-07 and 07-08 [Edit Properties]	[Check Out]	

Customer Perspective

Objective Name

(1.4) (DP&Z) CDMP Amendment Process/ Maintenance Activities

Owner(s)

Subrata Basu

Initiatives Linked To Objective

CDMP Process Improvements Subrata Basu Mark Woerner

Owner(s)

GrandParent Objectives

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Promote responsible stewardship of natural resources and unique community environments

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)

(NU1.2) Protection of viable agriculture and environmentally-sensitive lands (priority outcome)

(NU3.3) Preservation of wetlands and environmentally valuable uplands

Measure

Owner(s)

Prepare updates to CDMP

Subrata Basu Mark Woerner

Final action by the Board of County Commissioners (BCC) on applications to amend the CDMP required updates to the Comprehensive Development Master Plan (CDMP) text and/or the land use plan map. Text and map updates will occur within 45 working days following adoption of amendment cycles.

Performance

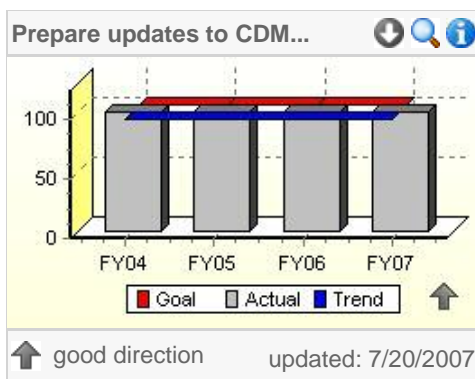
Ind	Actual	Goal	Variance	Date
▲	100.00 %	100.00 %	0.00 %	9/30/2007

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

Update Capital Improvements Element Yearly

Subrata Basu Mark Woerner

The Growth Management Act (Florida Statutes) requires that all jurisdictions prepare and update their Capital Improvements Element yearly to assure that there are adequate capital improvements planned and funded to respond to the planned and anticipated growth. This element is updated once a year during the April cycle.

Performance

Ind	Actual	Goal	Variance	Date
▲	100.00 %	100.00 %	0.00 %	12/31/2007

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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**Measure****Owner(s)**

Prepare Interpretation Letters

Subrata Basu Mark Woerner

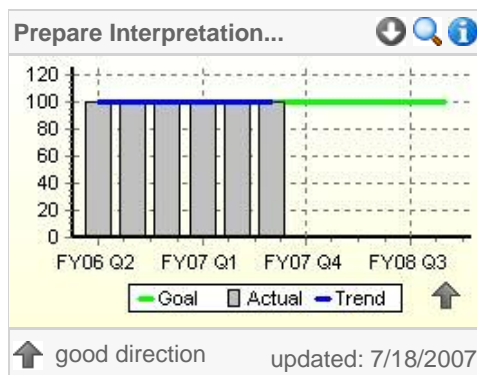
Prepare interpretation letters within 30 working days of receipt of such request. These letters are generally requested by applicants seeking confirmation on CDMP land use designations and allowable development.

Performance

Ind	Actual	Goal	Variance	Date
▲	100.00 %	100.00 %	0.00 %	6/30/2007

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.7) (DP&Z) Demographic Data and Land Supply

Subrata Basu

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)


Measure**Owner(s)**

Maintain Countywide Land Use, Land Supply and Capacity Updated

Manuel Armada Mark Woerner

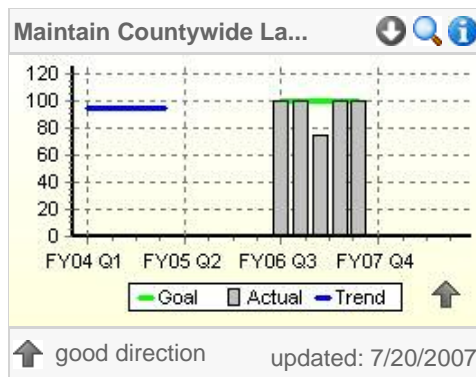
For the purposes of this update activity the County is divided in approximately 815 sections of land (sq. miles). Each of the sections are reviewed quarterly and updated, as necessary, if any changes are made that impact land use, land supply and/or land capacity. These sections are updated, as needed, based on the Real Time Data (Impact Fee information), field observation, aerals and Property Appraiser's files.

Performance

Ind	Actual	Goal	Variance	Date
	100.00 %	100.00 %	0.00 %	6/30/2007

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.5) (DP&Z) Zoning Hearings Process

Subrata Basu

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Empower the community by increasing communication and coordination with local, state, and federal entities

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)

(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)


Measure**Owner(s)**

Initial Processing Time of Public Hearing Applications (First 40 Days)

Maria Teresa Fojo Evelyn Rivera

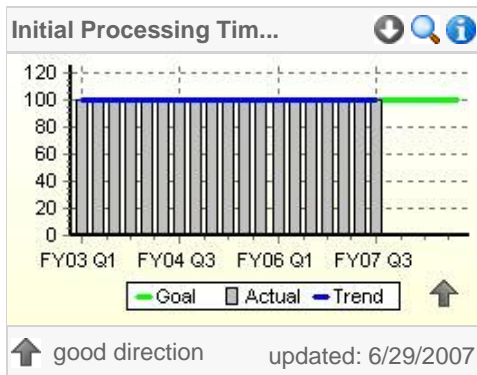
Staff shall provide preliminary advertisement or deficiency letters and final advertisement to zoning hearings applicants no later than forty (40) calendar days from the date the application was officially submitted.

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Goal	Variance	Date
	100.00 %	100.00 %	0.00 %	6/30/2007

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

Complete resolution 14 days after receipt of motion slip for the zoning hearing

Nancy Rubin Claudia Ruiz

The motion slip is the official record of the motion and votes cast by the zoning board members. Upon the receipt of this record the finalization of the resolution can occur.

Performance

Ind	Actual	Goal	Variance	Date
	100.00 %	n/a	n/a	7/31/2007

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

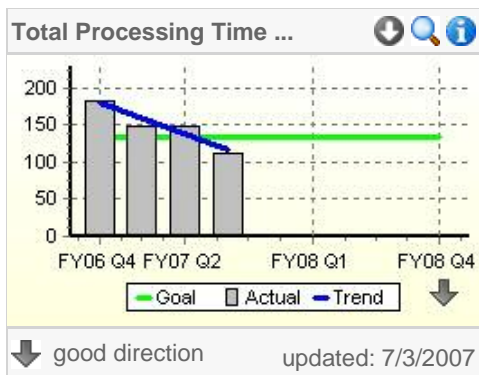
Total Processing Time of Zoning Public Hearings Applications

Maria Teresa Fojo Evelyn Rivera

The total processing time of zoning public hearing applications varies depending upon review by as many as nine (9) agencies, applicants response time to requests, advertising requirements, availability of zoning board agendas, meeting quorums, and applicant's desire to move forward. The actual timeframe reported herein is based upon the determining of the most frequent value in a grouping of files.

Performance

Ind	Actual	Goal	Variance	Date
▲	113	135	22	6/30/2007

**Initiatives Linked To Measure****Owner(s)**

Public Hearing Application Timeframe

Al Torres

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.9) (DP&Z) Legal Services

Subrata Basu

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Empower the community by increasing communication and coordination with local, state, and federal entities

Parent Objectives

(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)

Measure**Owner(s)**

Final Covenants Reviewed

Nancy Rubin Claudia Ruiz Maynel Lorie

The Legal Advisor's office reviews proffered covenants submitted by CDMP and zoning hearings applicants. Note: Does not include draft covenants that may require several reviews.

Performance

Ind	Actual	Goal	Variance	Date
	16	n/a	n/a	7/31/2007

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure
Owner(s)

Final Covenants reviewed in 3 working days

Nancy Rubin Claudia Ruiz

The Legal Advisor's office will review proffered covenants submitted in conjunction with zoning hearing and CDMP applications and provide feedback to those applicants on the legal sufficiency of these covenants in three (3) working days.

Performance

Ind	Actual	Goal	Variance	Date
	100.00 %	100.00 %	0.00 %	7/31/2007

Initiatives Linked To Measure
Owner(s)
Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.6) (DP&Z) Building Permit Process

Subrata Basu

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Provide efficient, consistent, and appropriate growth management, urban planning, and transportation development services

Parent Objectives

(NU1.1) Increased urban infill development and decreased urban sprawl (priority outcome)

Measure**Owner(s)**

Landscape Reviews of Building Permit Plans
(Residential/Commercial)

Jim Byers Maria Teresa Fojo Evelyn Rivera

Provide timely technical review of building permit plans for compliance with the Landscape Code. Residential - 2 days; Commercial - 3 days in accordance with Administrative Order # 4-115.

Performance

Ind	Actual	Goal	Variance	Date
■	92.16 %	100.00 %	(7.84) %	7/31/2007

Initiatives Linked To Measure**Owner(s)**

Training of New Arborist Recruit	Al Torres
Permitting Process Improvement	Maria Teresa Fojo

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

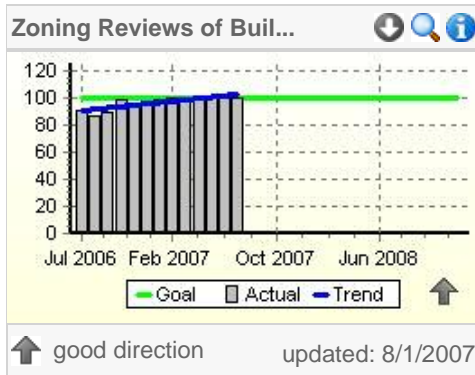
Zoning Reviews of Building Permits (Residential/Commercial)

Jim Byers Maria Teresa Fojo Evelyn Rivera

Provide timely technical review of building permit plans for compliance with the Zoning Code. Residential - 2 days; Commercial - 3 days in accordance with Administrative Order # 4-115.

Performance

Ind	Actual	Goal	Variance	Date
■	99.07 %	100.00 %	(0.93) %	7/31/2007

**Initiatives Linked To Measure****Owner(s)**

Permitting Process Improvement

Maria Teresa Fojo

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

Total Number of Impact Fee Assessments

Jim Byers Maria Teresa Fojo Evelyn Rivera

The measure provides the total number of monthly impact fee assessments performed. Contributing to the building permit process with the timely assessment and collection of impact fees. Impact Fees are collected on a countywide basis for the following infrastructure needs: roads, fire, police, parks, and schools.

Performance

Ind	Actual	Goal	Variance	Date
	980	n/a	n/a	7/31/2007

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.8) (DP&Z) Maps and Technology

Subrata Basu

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Enable County departments and their service partners to deliver quality customer service

Parent Objectives

(ES1.2) Conveniently accessed and easy-to-use services


Measure**Owner(s)**

Posting results on zoning maps 30 days from receipt of resolution

Abel Lera Benigna Marko Susan Furney

Once resolutions are finalized maps are posted with adopted actions of the zoning boards. Postings provide the public with updated information on a property's zoning classification and allowable uses.

Performance

Ind	Actual	Goal	Variance	Date
	100.00 %	100.00 %	0.00 %	7/31/2007

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.1) (DP&Z) Continued Excellent Public Service and Resident Satisfaction Survey

Subrata Basu

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

PIC Center Customer Survey Results - P/Z

Thomas Marko

Performance

Ind	Actual	Goal	Variance	Date
■	76.9 %	85.0 %	(8.1) %	6/30/2007

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure

Owner(s)

Secret Shopper Score (Planning and Zoning)

This measures the satisfaction of secret shoppers with the department's services at its points of contact with the public. The goal of 4.0 on a 1.0 - 5.0 scale, 5.0 being best, is based on the 4 out of 5 goal stated in the Miami-Dade County Strategic Plan under Enabling Strategies (ES1).

Performance

Ind	Actual	Goal	Variance	Date
▲	4.2	4.0	0.2	12/31/2005



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure

Owner(s)

A. Development and land use in the County

Kevin Kirwin

Performance

Ind	Actual	Goal	Variance	Date
	28.36 %	n/a	n/a	9/30/2005



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

B. Development and land use in your neighborhood

Kevin Kirwin

Performance

Ind	Actual	Goal	Variance	Date
	38.77 %	n/a	n/a	9/30/2005

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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**Measure****Owner(s)**

C. How the County is managing growth

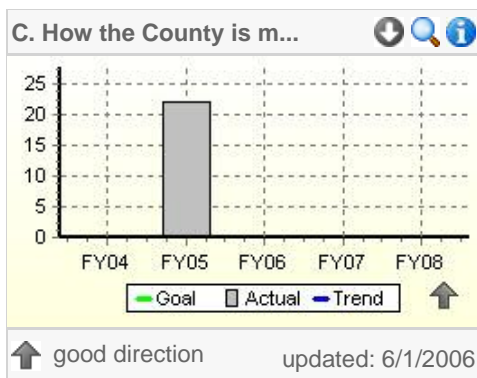
Kevin Kirwin

Performance

Ind	Actual	Goal	Variance	Date
	22.17 %	n/a	n/a	9/30/2005

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name	Owner(s)
(1.10) (DP&Z) Strengthening Relationships with the Community	Subrata Basu

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Empower the community by increasing communication and coordination with local, state, and federal entities

Parent Objectives

(NU2.1) Strengthened bond between the community and Miami-Dade County government (priority outcome)

Measure	Owner(s)
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Informational Meetings with Community Councils (Planning) Thomas Spehar Mark Woerner Subrata Basu

Increase community outreach by conducting informational meetings with community councils on CDMP amendment applications, and other planning activities.




Performance


Ind	Actual	Goal	Variance	Date
	0	n/a	0	3/31/2007


Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Informational Meetings...




 Click to Edit

 good direction
updated: 4/19/2007

Measure
Owner(s)

Organize and Staff Community Zoning Appeals Boards

Maria Teresa Fojo Evelyn Rivera

The following zoning boards meet on a monthly basis to hear and decide zoning hearing applications: CZAB2; CZAB 5; CZAB7; CZAB8; CZAB10; CZAB11; CZAB12; CZAB14; CZAB15 AND CZAB16. The zoning hearing process is code mandated pursuant to Article XXXVI of the Code of Miami-Dade County. The code stipulates the filing periods and deadlines for the mailing of notices to property owners within a certain buffer radius, advertisements of a legal advertisement and a layman's ad in paper's of general circulation, and finalization of the written staff reports. DP&Z staff are charged with these responsibilities as well as attending these meetings to provide technical support to the boards.

Performance

Ind	Actual	Goal	Variance	Date
■	9	10	(1)	7/31/2007

Initiatives Linked To Measure
Owner(s)
Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure
Owner(s)

Organize and Staff Planning Advisory Board (PAB)

Subrata Basu Thomas Spehar Mark Woerner

The Planning Advisory Board serves as the Local Planning Agency in accordance with Chapter 163, Florida Statutes. The Planning Advisory Board's role is to consider amendments to the CDM and Area Plans recommended by staff. Staff establishes monthly meeting dates, prepares advertisements, and provides agenda packets containing staff's recommendations. DP&Z staff are charged with these responsibilities as well as attending these meetings to provide technical support to the board.

Performance

Ind	Actual	Goal	Variance	Date
▲	1	1	0	6/30/2007

Initiatives Linked To Measure
Owner(s)
Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name

Owner(s)

(1.2) (DP&Z) SORTIE - Reduction in the Inventory of Pending Charrettes (Area Plans)

Subrata Basu

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measure

Owner(s)

Number of Final Reports Completed


Thomas Spehar Mark Woerner

A final published draft report resulting from the initiation of a charrette illustrates the long range vision of the community where the charrette was held. The BCC "accepts" the report at public hearing by resolution.

Performance

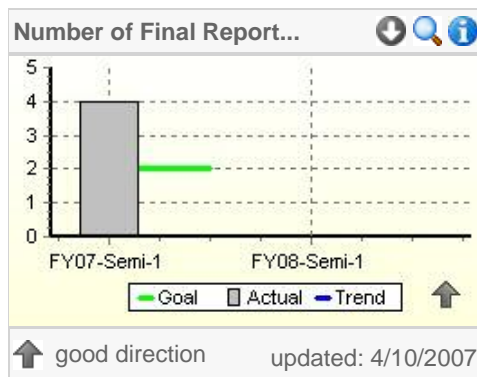
Initiatives Linked To Measure

Owner(s)

Ind	Actual	Goal	Variance	Date
	4	2	2	3/31/2007

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

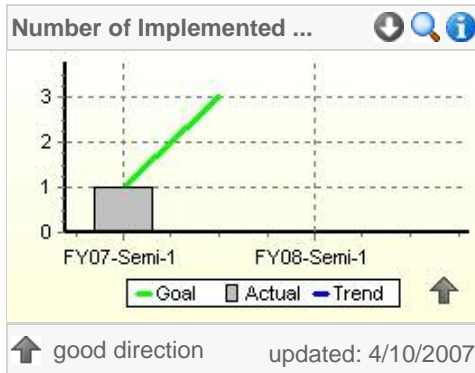
Number of Implemented Ordinances

Thomas Spehar Mark Woerner

Acceptance of the Community Urban Centers (CUC) report by the BCC authorizes the department to develop the regulating ordinance. The regulating ordinance is later scheduled for a public hearing for BCC adoption.

Performance

Ind	Actual	Goal	Variance	Date
▲	1	1	0	3/31/2007

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Measure**Owner(s)**

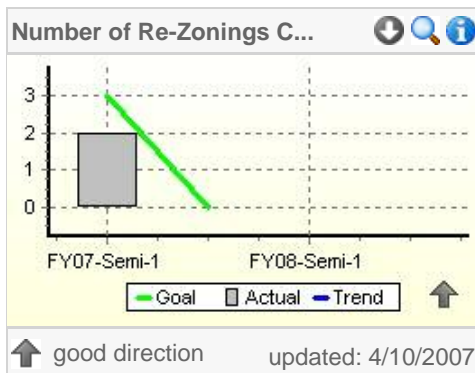
Number of Re-Zonings Completed

Thomas Spehar Mark Woerner

The CUC adopted regulating plans ordinance is scheduled for public hearing for rezoning of the district by resolution to modify the Code of Miami Dade County.

Performance

Ind	Actual	Goal	Variance	Date
▼	2	3	(1)	3/31/2007

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(1.3) (DP&Z) Processing Administrative Adjustments for Infill Housing (FITNESS CHALLENGE)

Subrata Basu

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

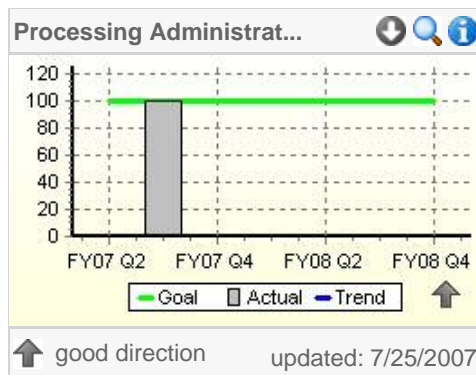
Processing Administrative Adjustments for Infill Housing
Initiative within 45 days (fitness challenge)

Maria Teresa Fojo Evelyn Rivera

Ordinance No. 07-34 makes it possible for developers of single-family or duplex lots sold under the Infill Housing Program to seek the approval of minor deviations from the zoning regulations administratively subject to compliance with certain review standards. The ordinance became effective February 19, 2007.

Performance

Ind	Actual	Goal	Variance	Date
▲	100.00 %	100.00 %	0.00 %	6/30/2007

**Initiatives Linked To Measure****Owner(s)**

Review of Lots for Infill Housing Maria Teresa Fojo Evelyn Rivera

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Financial Perspective

Objective Name

Owner(s)

(2.1) Meet Budget Targets (Planning & Zoning)

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

Measure

Owner(s)

Revenue: Total (Planning and Zoning)

Lillie Ammons Gloria Suarez Maynel Lorie

(ES-8) Total revenue in \$1,000s (from FAMIS). Goal is budgeted revenue divided by 4 quarters. Actual is reported in the quarter where the actual revenue is received . Carryover is not treated as a receipt of funds in FAMIS. Warning level is 5%

Performance

Ind	Actual	Goal	Variance	Date
☑	\$3,534 K	\$6,636 K	\$(3,102) K	6/30/2007



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
☑	Revenue: Carryover (DPZ)	\$0 K	\$3,039 K	FY07 Q3
☑	Revenue: Proprietary (DPZ)	\$3,534 K	\$3,170 K	FY07 Q3
☑	Revenue: General Fund (DPZ)	\$0 K	\$302 K	FY07 Q3
☑	Revenue: Federal (DPZ)	\$0 K	\$0 K	FY07 Q3
☑	Revenue: State (DPZ)	\$0 K	\$0 K	FY07 Q3
☑	Revenue: Interagency/Intradepartmental (DPZ)	\$0 K	\$125 K	FY07 Q3

Measure	Owner(s)
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Expen: Total (Planning and Zoning)

Lillie Ammons Gloria Suarez

(ES-8) Expenditures in \$1,000s (from roll-up of Personnel, Other Operating, Capital and Non-Operating). Goal is budgeted expenses divided by 4 quarters. Warning level is 5%

Performance				
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Ind	Actual	Goal	Variance	Date
▲	\$4,134 K	\$6,636 K	\$2,502 K	6/30/2007



Initiatives Linked To Measure		Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Goal	Date
▲	Expen: Personnel (DPZ)	\$3,129 K	\$3,329 K	FY07 Q3
▼	Expen: Other Operating (DPZ)	\$851 K	\$1,507 K	FY07 Q3
▼	Expen: Capital (DPZ)	\$64 K	\$39 K	FY07 Q3
▲	Expen: Non-Operating (DPZ)	\$0 K	\$1,761 K	FY07 Q2

Measure	Owner(s)
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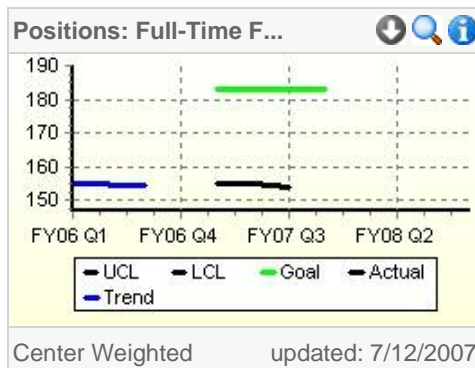
Positions: Full-Time Filled (DPZ)

Hilda Castillo

The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.

Performance				
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Ind	Actual	Goal	Variance	Date
	154	183	(29)	6/30/2007



Initiatives Linked To Measure		Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Goal	Date
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Internal Perspective

Objective Name	Owner(s)
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(3.1) (DP&Z) Employee Recognition

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Attract, develop and retain an effective, diverse and dedicated team of employees


Parent Objectives

(ES5.3) Motivated, dedicated workforce team aligned with organizational priorities (priority outcome)

Measure	Owner(s)
Award Employee of the Quarter	Hilda Castillo Marisol Triana

Nominations are submitted to the committee from the public and staff on a quarterly basis. The committee evaluates nominees performance, reviews prior performance evaluations, and selects the employee of the quarter based on certain criteria. Employees are awarded this recognition based on excellent customer service skills, and excellent performance in their job. The employee of the quarter receives a commendation letter from the Dept. Director to be placed in their personnel file, a plaque, a U.S. savings bond, and is featured in the department's newsletter. Effective January 2007, the U.S. Savings Bond award was replaced with a \$150.00 check.

Performance

Ind	Actual	Goal	Variance	Date
	1	1	0	6/30/2007

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Learning and Growth Perspective

Objective Name	Owner(s)
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(4.1) (DP&Z) Career Enhancement

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Attract, develop and retain an effective, diverse and dedicated team of employees

Parent Objectives

(ES5.3) Motivated, dedicated workforce team aligned with organizational priorities (priority outcome)

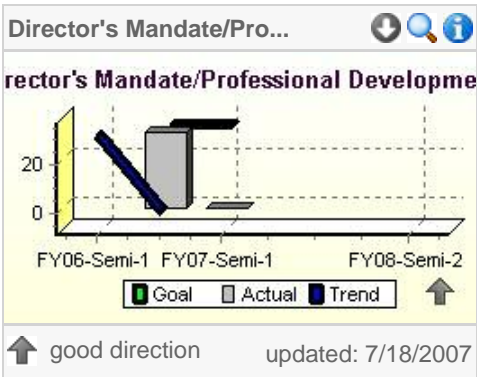
Measure	Owner(s)
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Director`s Mandate/Professional DevelopmentSubrata Basu

The Department Director requires Section Supervisors, Legal Advisor, Division Chiefs, Assistant Directors, and herself to attend a seminar/training/workshop etc. at least once a year for the individual's continued professional development. The department encourages all staff members to take advantage of opportunities to enhance their careers and growth potentials (budget permitting).

Performance

Ind	Actual	Goal	Variance	Date
<input checked="" type="checkbox"/>	0	31	(31)	3/31/2007



Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
<input checked="" type="checkbox"/>	Director's Mandate/ Supervisory Training (Adm.)	0	8	FY07-Semi-1
<input checked="" type="checkbox"/>	Director`s Mandate/ Supervisory Training (Planning)	0	11	FY07-Semi-1
<input checked="" type="checkbox"/>	Director`s Mandate/ Supervisory Training (Zoning)	0	12	FY07-Semi-1

Measure


Owner(s)

Internal Career Enhancement

Shailendra Singh Hilda Castillo

This program has been established by the Department Director to infuse the department with a more skilled and engaged workforce by providing ongoing career enrichment trainings that will promote personal development and increase service performance. The program was previously known as the mentoring program.

Performance

Ind	Actual	Goal	Variance	Date
	2	2	0	6/30/2007

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Goal	Date
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Objective Name**Owner(s)**

(4.2) (DP&Z) Supervisors Enrolled in Certification Training/Mandate

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

Attract, develop and retain an effective, diverse and dedicated team of employees

Parent Objectives

(ES5.3) Motivated, dedicated workforce team aligned with organizational priorities (priority outcome)

Measure**Owner(s)**

Supervisors Enrolled in Certification Training/Mandate

Hilda Castillo

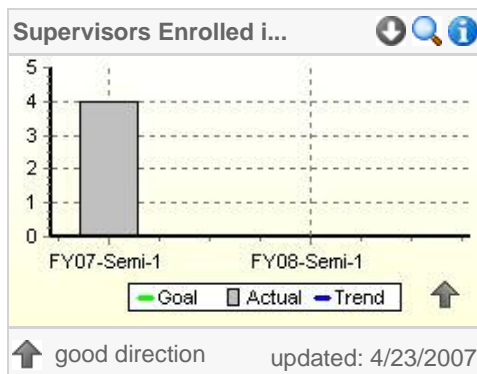
Supervisory personnel perform an essential role in upholding county policies and procedures in addition to managing customer service. The Employee Relations Department's Miami-Dade County University offers the Supervisory Certification Program to train supervisory personnel and prepare them to meet their primary responsibilities. This professional development message is emphasized in the memorandum dated January 22, 2004 from Miami-Dade County Manager, George Burgess.

Performance

Ind	Actual	Goal	Variance	Date
4		n/a	n/a	3/31/2007

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Goal	Date
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Initiatives Linked To Scorecard

Name	Project	Status	%	\$		Owner(s)
Review of Lots for Infill Housing	8/1/2006	In Progress	n/a	n/a		Maria Teresa Fojo Evelyn Rivera
Assistance on Housing Matters		Not Started	%	n/a	n/a	Manuel Armada Subrata Basu
Number of applications by Director in connection with Infill Housing Initiative (FITNESS CHALLENGE)	7/1/2007	In Progress	92%	n/a	n/a	Maria Teresa Fojo Evelyn Rivera
CDMP Process Improvements		Not Started	%	n/a	n/a	Subrata Basu Mark Woerner
Countywide Planning Project	8/1/2006	In Progress	n/a	n/a		Subrata Basu Mark Woerner
File Growth Management CDMP		Not Started	%	n/a	n/a	Subrata Basu Mark Woerner
Participation in Watershed Study		Not Started	%	n/a	n/a	Subrata Basu Mark Woerner
Permitting Process Improvement		Not Started	%	n/a	n/a	Maria Teresa Fojo
Report on Residential Permits Issued Outside UDB	8/1/2006	In Progress	75%	n/a		Maria Teresa Fojo Evelyn Rivera
Zoning Code Re-Write	7/1/2007	On Hold	n/a	n/a	n/a	Maria Teresa Fojo Joseph McManus Evelyn Rivera